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March 5, 2012

RE: GE Energy - BN North America Sales Meeting  
Arrival Date: February 26, 2012

Ms. Gina Smith  
GE Energy - BN North America Sales Meeting  
5445-77 Center Drive, Suite 60  
Charlotte, NC 28217

Dear Gina:

Thank you for choosing the Carson Valley Inn for your recent function. Your input concerning our performance is important to us. If we did things right, we'd like to know which of our employees to thank. If anything was less than perfect, we'd also like to know so that we can fix any problem areas and improve for the future.

Please rate our performance on a scale of 1 to 5 with 5 being the highest. Add any additional comments and return this letter in the enclosed postage paid envelope.

	<u>Rating</u>	<u>Comments</u>
Guest Accommodations	1 2 3 4 5	suites were amazing!
Casino	1 2 3 4 5	N/A
Staff Attitude/Appearance	1 2 3 4 5	
Meeting Rooms	1 2 3 4 5	
Banquet Food	1 2 3 4 5	
Banquet Service	1 2 3 4 5	
Katie's Country Kitchen	1 2 3 4 5	
CV Steak Restaurant	1 2 3 4 5	

Comments or Suggestions: The staff was great -- they handled every request professionally.

Thanks for taking your valuable time to share your thoughts with us. Above all, thank you for choosing the Carson Valley Inn!

Sincerely,  
CARSON VALLEY INN

  
Bill Henderson (billh@carsonvalleyinn.com)  
Director of Sales (775-783-6624)

*THANKS VERY MUCH FOR YOUR  
BUSINESS!*